## **RAY HINKLE**

## EMPLOYEE OF THE MONTH OCTOBER 2008

My name is Susan Ross. I am a resident of Diamond Summit and a member of the Neighborhood Watch program. I'm working on bringing the bulk-waste dumpsters to my area as a neighborhood service and I have been fortunate to work with Ray Hinkle.

I just wanted to drop you a note and compliment your team. I've had the pleasure of working with Ray for a couple of months now, and I think he is an excellent representative of the best West Valley City has to offer in customer service. Ray has always been timely in his responses, clear with his information and direction, and when he's in the area, he has even gone out of his way to personally deliver any supplies I've needed in the tasks I've undertaken.

To be completely honest, my experience in working with West Valley City has not often been a positive one. However, working with Ray Hinkle has definitely improved my point of view. You are very lucky to have someone like Ray on your team and I just wanted to make sure you knew that.

Submitted by: Susan Ross

Nominated by: Phil Markham